

Comparison of Random Sample and Open Participation Survey

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q1a	Please rate each of the following aspects of quality of life in Plymouth.	Plymouth as a place to live	96.6	Similar	95.5	1.1
q1b	Please rate each of the following aspects of quality of life in Plymouth.	Your neighborhood as a place to live	91.8	Similar	94.1	-2.3
q1c	Please rate each of the following aspects of quality of life in Plymouth.	Plymouth as a place to raise children	91.9	Similar	92.2	-0.3
q1d	Please rate each of the following aspects of quality of life in Plymouth.	Plymouth as a place to work	86.5	Higher	85.2	1.3
q1e	Please rate each of the following aspects of quality of life in Plymouth.	Plymouth as a place to visit	65	Similar	61.3	3.7
q1f	Please rate each of the following aspects of quality of life in Plymouth.	Plymouth as a place to retire	74.9	Similar	71	3.9
q1g	Please rate each of the following aspects of quality of life in Plymouth.	The overall quality of life	94.6	Higher	90.5	4.1
q1h	Please rate each of the following aspects of quality of life in Plymouth.	Sense of community	66.2	Similar	64.3	1.9
q2a	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall economic health	90.9	Higher	89.8	1.1
q2b	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall quality of the transportation system	63.2	Similar	59.9	3.3
q2c	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall design or layout of residential and commercial areas	72.2	Similar	67.6	4.6

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q2d	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall quality of the utility infrastructure	79.1	Similar	81.4	-2.3
q2e	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall feeling of safety	84.1	Similar	83.3	0.8
q2f	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall quality of natural environment	89.2	Similar	86.5	2.7
q2g	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall quality of parks and recreation opportunities	92.5	Higher	90.3	2.2
q2h	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall health and wellness opportunities	89.8	Higher	86	3.8
q2i	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall opportunities for education, culture, and the arts	80	Higher	75	5
q2j	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Residents' connection and engagement with their community	67.7	Similar	64.7	3
q3a	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Plymouth to someone who asks	94.3	Similar	91.4	2.9
q3b	Please indicate how likely or unlikely you are to do each of the following.	Remain in Plymouth for the next five years	85.3	Similar	85.7	-0.4

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q4a	Please rate how safe or unsafe you feel:	In your neighborhood during the day	96.4	Similar	94.4	2
q4b	Please rate how safe or unsafe you feel:	In Plymouth's downtown/commercial area during the day	94.1	Similar	90.4	3.7
q4c	Please rate how safe or unsafe you feel:	From property crime	81.8	Similar	81	0.8
q4d	Please rate how safe or unsafe you feel:	From violent crime	87.9	Similar	87.4	0.5
q4e	Please rate how safe or unsafe you feel:	From fire, flood, or other natural disaster	88.4	Similar	91.8	-3.4
q5a	Please rate the job you feel the Plymouth community does at each of the following.	Making all residents feel welcome	79.2	Similar	72.6	6.6
q5b	Please rate the job you feel the Plymouth community does at each of the following.	Attracting people from diverse backgrounds	69.7	Similar	61.7	8
q5c	Please rate the job you feel the Plymouth community does at each of the following.	Valuing/respecting residents from diverse backgrounds	76.9	Similar	68.9	8
q5d	Please rate the job you feel the Plymouth community does at each of the following.	Taking care of vulnerable residents	70.5	Similar	61.9	8.6
q6a	Please rate each of the following in the Plymouth community.	Overall quality of business and service establishments	80.1	Similar	75.3	4.8
q6b	Please rate each of the following in the Plymouth community.	Variety of business and service establishments	68.1	Similar	60.6	7.5
q6c	Please rate each of the following in the Plymouth community.	Vibrancy of downtown/commercial area	67.4	Similar	56	11.4
q6d	Please rate each of the following in the Plymouth community.	Employment opportunities	81.3	Much higher	66.3	15

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q6e	Please rate each of the following in the Plymouth community.	Shopping opportunities	68.1	Similar	55.8	12.3
q6f	Please rate each of the following in the Plymouth community.	Cost of living	42.9	Similar	43.1	-0.2
q6g	Please rate each of the following in the Plymouth community.	Overall image or reputation	89.2	Higher	87.6	1.6
q7a	Please also rate each of the following in the Plymouth community.	Traffic flow on major streets	67.8	Higher	64.9	2.9
q7b	Please also rate each of the following in the Plymouth community.	Ease of public parking	82.4	Higher	79.2	3.2
q7c	Please also rate each of the following in the Plymouth community.	Ease of travel by car	88.7	Higher	86.2	2.5
q7d	Please also rate each of the following in the Plymouth community.	Ease of travel by public transportation	32.9	Similar	25.1	7.8
q7e	Please also rate each of the following in the Plymouth community.	Ease of travel by bicycle	64	Similar	54.4	9.6
q7f	Please also rate each of the following in the Plymouth community.	Ease of walking	68.7	Similar	60.7	8
q7g	Please also rate each of the following in the Plymouth community.	Well-planned residential growth	58.7	Similar	60.2	-1.5
q7h	Please also rate each of the following in the Plymouth community.	Well-planned commercial growth	54.5	Similar	54.1	0.4
q7i	Please also rate each of the following in the Plymouth community.	Well-designed neighborhoods	71	Similar	74	-3

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q7j	Please also rate each of the following in the Plymouth community.	Preservation of the historical or cultural character of the community	61.4	Similar	47.3	14.1
q7k	Please also rate each of the following in the Plymouth community.	Public places where people want to spend time	73.9	Similar	69.8	4.1
q7l	Please also rate each of the following in the Plymouth community.	Variety of housing options	64.7	Higher	58.4	6.3
q7m	Please also rate each of the following in the Plymouth community.	Availability of affordable quality housing	37.7	Similar	29.2	8.5
q7n	Please also rate each of the following in the Plymouth community.	Overall quality of new development	69.2	Higher	63.5	5.7
q7o	Please also rate each of the following in the Plymouth community.	Overall appearance	87.5	Higher	86.7	0.8
q7p	Please also rate each of the following in the Plymouth community.	Cleanliness	94	Higher	91.5	2.5
q7q	Please also rate each of the following in the Plymouth community.	Water resources	88.6	Higher	87.8	0.8
q7r	Please also rate each of the following in the Plymouth community.	Air quality	95.3	Higher	94.7	0.6
q7s	Please also rate each of the following in the Plymouth community.	Availability of paths and walking trails	89.4	Higher	86.3	3.1
q7t	Please also rate each of the following in the Plymouth community.	Fitness opportunities	84.4	Similar	85.4	-1
q7u	Please also rate each of the following in the Plymouth community.	Recreational opportunities	83.5	Higher	85.4	-1.9

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q7v	Please also rate each of the following in the Plymouth community.	Availability of affordable quality food	70.1	Similar	67.1	3
q7w	Please also rate each of the following in the Plymouth community.	Availability of affordable quality health care	75.7	Similar	76.9	-1.2
q7x	Please also rate each of the following in the Plymouth community.	Availability of preventive health services	81.5	Higher	83.5	-2
q7y	Please also rate each of the following in the Plymouth community.	Availability of affordable quality mental health care	59.8	Similar	52.6	7.2
q7z	Please also rate each of the following in the Plymouth community.	Opportunities to attend cultural/arts/music activities	74.2	Higher	66.1	8.1
q7aa	Please also rate each of the following in the Plymouth community.	Community support for the arts	76.8	Higher	69.6	7.2
q7bb	Please also rate each of the following in the Plymouth community.	Availability of affordable quality childcare/preschool	62.3	Similar	47.3	15
q7cc	Please also rate each of the following in the Plymouth community.	K-12 education	87.4	Higher	85.2	2.2
q7dd	Please also rate each of the following in the Plymouth community.	Adult educational opportunities	81.7	Higher	75.9	5.8
q7ee	Please also rate each of the following in the Plymouth community.	Sense of civic/community pride	74.8	Similar	70.9	3.9
q7ff	Please also rate each of the following in the Plymouth community.	Neighborliness of residents	68.5	Similar	74	-5.5
q7gg	Please also rate each of the following in the Plymouth community.	Opportunities to participate in social events and activities	69.2	Similar	73.9	-4.7

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q7hh	Please also rate each of the following in the Plymouth community.	Opportunities to attend special events and festivals	74.9	Similar	73.9	1
q7ii	Please also rate each of the following in the Plymouth community.	Opportunities to volunteer	78.2	Similar	78	0.2
q7jj	Please also rate each of the following in the Plymouth community.	Opportunities to participate in community matters	72	Similar	70.1	1.9
q7kk	Please also rate each of the following in the Plymouth community.	Openness and acceptance of the community toward people of diverse backgrounds	68	Similar	64.9	3.1
q8a	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Plymouth for help or information	42	Similar	61.4	-19.4
q8b	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Plymouth elected officials to express your opinion	10	Similar	19.5	-9.5
q8c	Please indicate whether or not you have done each of the following in the last 12 months.	Attended a local public meeting	20.2	Similar	23.8	-3.6
q8d	Please indicate whether or not you have done each of the following in the last 12 months.	Watched a local public meeting	21	Similar	28.9	-7.9
q8e	Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity	24.5	Similar	31.5	-7
q8f	Please indicate whether or not you have done each of the following in the last 12 months.	Campaigned or advocated for a local issue, cause, or candidate	12.9	Similar	15.3	-2.4

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q8g	Please indicate whether or not you have done each of the following in the last 12 months.	Voted in your most recent local election	70.5	Similar	85	-14.5
q8h	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	10.8	Similar	13.2	-2.4
q8i	Please indicate whether or not you have done each of the following in the last 12 months.	Carpooled with other adults or children instead of driving alone	41.9	Similar	48.2	-6.3
q8j	Please indicate whether or not you have done each of the following in the last 12 months.	Walked or biked instead of driving	59	Similar	54.9	4.1
q9a	Please rate the quality of each of the following services in Plymouth.	Public information services	85.3	Higher	82.9	2.4
q9b	Please rate the quality of each of the following services in Plymouth.	Economic development	76.2	Higher	70.5	5.7
q9c	Please rate the quality of each of the following services in Plymouth.	Traffic enforcement	71.4	Similar	64.9	6.5
q9d	Please rate the quality of each of the following services in Plymouth.	Traffic signal timing	62.3	Similar	56.7	5.6
q9e	Please rate the quality of each of the following services in Plymouth.	Street repair	59.1	Similar	64.8	-5.7
q9f	Please rate the quality of each of the following services in Plymouth.	Street cleaning	84.9	Higher	84	0.9

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q9g	Please rate the quality of each of the following services in Plymouth.	Street lighting	71.7	Similar	69.8	1.9
q9h	Please rate the quality of each of the following services in Plymouth.	Snow removal	81.1	Similar	75.7	5.4
q9i	Please rate the quality of each of the following services in Plymouth.	Sidewalk maintenance	74.9	Similar	78.6	-3.7
q9j	Please rate the quality of each of the following services in Plymouth.	Bus or transit services	47.7	Similar	41.4	6.3
q9k	Please rate the quality of each of the following services in Plymouth.	Land use, planning and zoning	57.2	Similar	49.9	7.3
q9l	Please rate the quality of each of the following services in Plymouth.	Code enforcement	66.9	Higher	61.1	5.8
q9m	Please rate the quality of each of the following services in Plymouth.	Affordable high-speed internet access	60.3	Similar	56	4.3
q9n	Please rate the quality of each of the following services in Plymouth.	Garbage collection	78.2	Similar	70.1	8.1
q9o	Please rate the quality of each of the following services in Plymouth.	Drinking water	68.7	Similar	60.3	8.4
q9p	Please rate the quality of each of the following services in Plymouth.	Sewer services	89.1	Similar	88.9	0.2

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q9q	Please rate the quality of each of the following services in Plymouth.	Storm water management	87.7	Higher	86.1	1.6
q9r	Please rate the quality of each of the following services in Plymouth.	Power (electric and/or gas) utility	87.4	Similar	83.9	3.5
q9s	Please rate the quality of each of the following services in Plymouth.	Utility billing	82.1	Similar	79.6	2.5
q9t	Please rate the quality of each of the following services in Plymouth.	Police/Sheriff services	91	Similar	86.8	4.2
q9u	Please rate the quality of each of the following services in Plymouth.	Crime prevention	80.5	Similar	81.8	-1.3
q9v	Please rate the quality of each of the following services in Plymouth.	Animal control	87.5	Higher	85.7	1.8
q9w	Please rate the quality of each of the following services in Plymouth.	Ambulance or emergency medical services	96.8	Similar	93.5	3.3
q9x	Please rate the quality of each of the following services in Plymouth.	Fire services	96.4	Similar	95.9	0.5
q9y	Please rate the quality of each of the following services in Plymouth.	Fire prevention and education	89.8	Similar	86.7	3.1
q9z	Please rate the quality of each of the following services in Plymouth.	Emergency preparedness	82.4	Similar	79.1	3.3

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q9aa	Please rate the quality of each of the following services in Plymouth.	Preservation of natural areas	70.3	Similar	68.9	1.4
q9bb	Please rate the quality of each of the following services in Plymouth.	Plymouth open space	71.6	Similar	70	1.6
q9cc	Please rate the quality of each of the following services in Plymouth.	Recycling	82.9	Similar	77.9	5
q9dd	Please rate the quality of each of the following services in Plymouth.	Yard waste pick-up	62.8	Similar	55.7	7.1
q9ee	Please rate the quality of each of the following services in Plymouth.	City parks	93.2	Similar	90	3.2
q9ff	Please rate the quality of each of the following services in Plymouth.	Recreation programs or classes	89.4	Higher	86.6	2.8
q9gg	Please rate the quality of each of the following services in Plymouth.	Recreation centers or facilities	92.6	Higher	91.6	1
q9hh	Please rate the quality of each of the following services in Plymouth.	Health services	83.8	Higher	84.5	-0.7
q9ii	Please rate the quality of each of the following services in Plymouth.	Public library services	95.2	Similar	95.6	-0.4
q9jj	Please rate the quality of each of the following services in Plymouth.	Overall customer service by Plymouth employees	90.7	Similar	92.4	-1.7

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q10a	Please rate the following categories of Plymouth government performance.	The value of services for the taxes paid to Plymouth	70.7	Higher	67.1	3.6
q10b	Please rate the following categories of Plymouth government performance.	The overall direction that Plymouth is taking	68	Similar	71.5	-3.5
q10c	Please rate the following categories of Plymouth government performance.	The job Plymouth government does at welcoming resident involvement	67.2	Higher	62.6	4.6
q10d	Please rate the following categories of Plymouth government performance.	Overall confidence in Plymouth government	66.1	Higher	63.2	2.9
q10e	Please rate the following categories of Plymouth government performance.	Generally acting in the best interest of the community	71.4	Higher	64.8	6.6
q10f	Please rate the following categories of Plymouth government performance.	Being honest	70.9	Higher	65.5	5.4
q10g	Please rate the following categories of Plymouth government performance.	Being open and transparent to the public	68.8	Higher	62.8	6
q10h	Please rate the following categories of Plymouth government performance.	Informing residents about issues facing the community	65.8	Higher	63.2	2.6
q10i	Please rate the following categories of Plymouth government performance.	Treating all residents fairly	72.8	Higher	70.6	2.2
q10j	Please rate the following categories of Plymouth government performance.	Treating residents with respect	82.1	Higher	79.9	2.2

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q11a	Overall, how would you rate the quality of the services provided by each of the following?	The City of Plymouth	84.9	Similar	83.5	1.4
q11b	Overall, how would you rate the quality of the services provided by each of the following?	The Federal Government	47.2	Similar	45.9	1.3
q12a	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall economic health	88.6	Similar	90	-1.4
q12b	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall quality of the transportation system	77.8	Similar	81.6	-3.8
q12c	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	81	Similar	77.5	3.5
q12d	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	92.6	Similar	92.5	0.1
q12e	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall feeling of safety	93.6	Similar	88.2	5.4

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q12f	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall quality of natural environment	86.1	Similar	87.8	-1.7
q12g	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	84.9	Similar	84.5	0.4
q12h	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	73.2	Similar	66.5	6.7
q12i	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	68.9	Similar	63.3	5.6
q12j	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	62	Similar	64.9	-2.9
d1a	In general, how many times do you:	Access the internet from your home	94.8	Similar	96.8	-2
d1b	In general, how many times do you:	Access the internet from your cell phone	92.9	Similar	97.5	-4.6
d1c	In general, how many times do you:	Visit social media sites	73.1	Similar	85.9	-12.8
d1d	In general, how many times do you:	Use or check email	94.7	Similar	99.7	-5
d1e	In general, how many times do you:	Share your opinions online	20.3	Similar	24.4	-4.1

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d1f	In general, how many times do you:	Shop online	53.4	Similar	60.9	-7.5
d2	Please rate your overall health.	Please rate your overall health.	75.1	Similar	74	1.1
d3	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	19.4	Similar	10.9	8.5