

Transit Rider Guide



Plymouth Metrolink

Express Routes

774 776 777 790 795

Weekday morning express service from Plymouth to downtown Minneapolis, downtown east and the U of M, with return service to Plymouth in the afternoon and evening.

Reverse Commute Route

747

Weekday morning express service from downtown Minneapolis to Plymouth, with return service to downtown in the afternoon and evening.

Click-and-Ride

On-demand shuttle service available seven days a week.

Effective May 2023

Welcome

Plymouth Metrolink is a community-oriented public transit service offered by the City of Plymouth that provides high-quality, safe and cost-effective transit services focused on customer satisfaction.

Express routes provide morning bus service to downtown Minneapolis or the University of Minnesota with afternoon/evening return service to Plymouth.

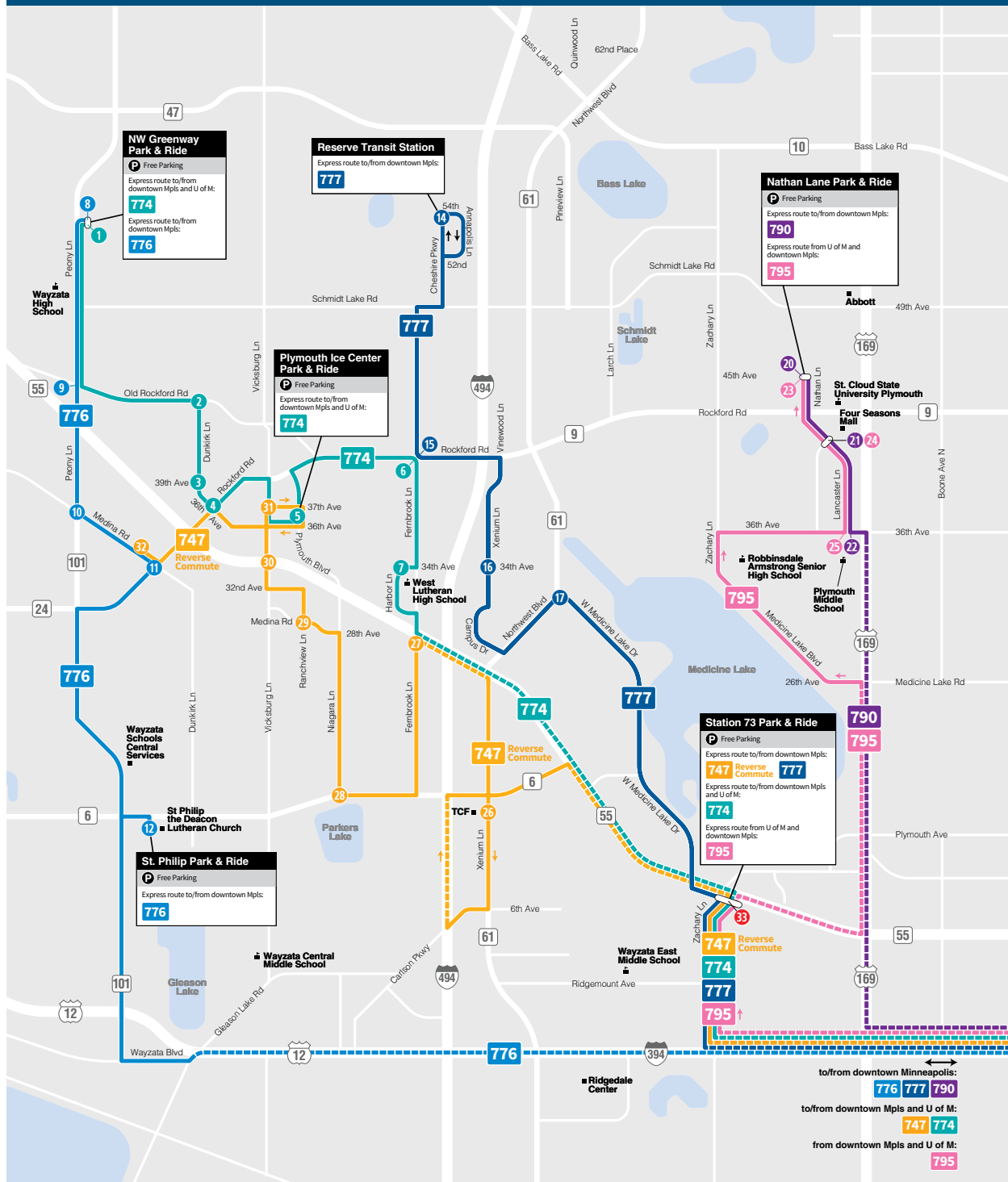
Reverse commute routes provide morning service from downtown Minneapolis to Plymouth with afternoon/evening return service to downtown.

Click-and-Ride is an on-demand shuttle that takes riders anywhere in Plymouth or to other select locations outside of the city.

Please contact customer service at 763-509-5535 with any questions and thank you for choosing Plymouth Metrolink.



Plymouth Metrolink Routes



Downtown Minneapolis and University of Minnesota



Morning trips to Downtown (eastbound) Monday-Friday

774 Express to downtown Minneapolis and U of M	Downtown Minneapolis										U of M	AM
	P NW Greenway Park & Ride	Dunkirk Ln & Old Rockford Rd	36th Ave N & Rockford Rd	P Ice Center Park & Ride	Harbor Ln & 34th Ave	P Station 73 Park & Ride	12th St & Hennepin Ave	2nd Ave & Washington Ave	4th St & Chicago Ave	Oak St & Delaware St		
	1	2	4	5	7	33	34	35	39	41		
5:52	5:56	6:01	6:03	6:07	6:15	6:37	6:47	6:51	6:59			
6:22	6:26	6:31	6:33	6:37	6:45	7:07	7:17	7:21	7:29			
6:52	6:56	7:01	7:03	7:07	7:15	7:37	7:47	7:51	7:59			
7:22	7:26	7:31	7:33	7:37	7:45	8:07	8:17	8:21	8:29			
7:52	7:56	8:01	8:03	8:07	8:15	8:37	8:47	8:51	8:59			
8:07	8:11	8:16	8:18	8:22	8:30	8:52	9:02	9:06	9:14			
8:37	8:41	8:46	8:48	8:52	9:00	9:22	9:32	9:36	9:44			
9:07	9:11	9:16	9:18	9:22	9:30	9:52	10:02	10:06	10:14			

776 Express to downtown Minneapolis	P NW Greenway Park & Ride	Peony Ln & Old Rockford Rd	Medina Rd & Co Rd 101	Medina Rd & Co Rd 24	P St. Philip Park & Ride	12th St & Hennepin Ave	2nd Ave & Washington Ave	AM
	8	9	10	11	12	34	35	
5:43	5:46	5:49	5:51	6:00	6:30	6:40		
6:13	6:16	6:19	6:21	6:30	7:00	7:10		
6:43	6:46	6:49	6:51	7:00	7:30	7:40		
7:13	7:16	7:19	7:21	7:30	8:00	8:10		
7:43	7:46	7:49	7:51	8:00	8:30	8:40		
8:13	8:16	8:19	8:21	8:30	9:00	9:10		

777 Express to downtown Minneapolis	Reserve Transit Station	Co Rd 9 & Fernbrook Ln	Xenium Ln & 34th Ave	Northwest & W Medicine Lake Dr	P Station 73 Park & Ride	12th St & Hennepin Ave	2nd Ave & Washington Ave	AM
	14	15	16	17	33	34	35	
5:34	5:43	5:47	5:51	6:00	6:16	6:26		
6:04	6:13	6:17	6:21	6:30	6:46	6:56		
6:34	6:43	6:47	6:51	7:00	7:16	7:26		
7:04	7:13	7:17	7:21	7:30	7:46	7:56		
7:49	7:58	8:02	8:06	8:15	8:31	8:41		

790 Express to downtown Minneapolis	P Nathan Lane Park & Ride	Four Seasons Mall	Lancaster Ln & 36th Ave	12th St & Hennepin Ave	2nd Ave & Washington Ave	AM
	20	21	22	34	35	
6:00	6:03	6:06	6:31	6:40		
6:30	6:33	6:36	7:01	7:10		
7:00	7:03	7:06	7:31	7:40		
7:30	7:33	7:36	8:01	8:10		
8:00	8:03	8:06	8:31	8:40		
8:30	8:33	8:36	9:01	9:10		

Reminder: Use Click-and-Ride for Connections

Riders are reminded that Plymouth Metrolink Click-and-Ride service may be used to and from any location in Plymouth, including park and rides.

Click-and-Ride transfers work on all Metrolink express routes. Download the free app and learn more at plymouthmn.gov/clickandride.

Reverse Commute Morning trips from Downtown (westbound) Monday-Friday

747 Express from downtown Minneapolis	Downtown Minneapolis								AM
	Marquette Ave & Washington	Marquette Ave & 8th St	11th St & Harmon Pl	P Station 73 Park & Ride	Xenium Ln & 15th Ave (TCF offices)	Fernbrook & Hwy 55	Ranchview Ln N & Medina Rd	Holly Ln N & Medina Rd	
	38	37	36	33	26	27	29	32	
5:30	5:34	5:37	6:00	6:07	6:16	6:22	6:27		
6:00	6:04	6:07	6:30	6:37	6:46	6:52	6:57		
6:30	6:34	6:37	7:00	7:07	7:16	7:22	7:27		
7:00	7:04	7:07	7:30	7:37	7:46	7:52	7:57		
7:30	7:34	7:37	8:00	8:07	8:16	8:22	8:27		
8:00	8:04	8:07	8:30	8:37	8:46	8:52	8:57		
8:30	8:34	8:37	9:00	9:07	9:16	9:22	9:27		

Afternoon/Evening trips from Downtown (westbound) Monday-Friday

774 Express from U of M and downtown Minneapolis	U of M	Downtown Minneapolis										PM
	Oak St & Delaware St 41	3rd St & Chicago Ave 40	Marquette Ave & Washington 38	Marquette Ave & 8th St 37	11th St & Harmon Pl 36	Station 73 Park & Ride 33	Harbor Ln & 34th Ave 7	Co Rd 9 & Fernbrook Ln 6	Ice Center Park & Ride 5	Dunkirk Ln & 39th Ave N 3	NW Greenway Park & Ride 1	
3:04		3:11	3:15	3:18	3:21	3:38	3:48	3:51	3:54	4:00	4:04	
3:19		3:26	3:30	3:33	3:36	3:53	4:03	4:06	4:09	4:15	4:19	
3:34		3:41	3:45	3:48	3:51	4:08	4:18	4:21	4:24	4:30	4:34	
3:49		3:56	4:00	4:03	4:06	4:23	4:33	4:36	4:39	4:45	4:49	
4:19		4:26	4:30	4:33	4:36	4:53	5:03	5:06	5:09	5:15	5:19	
4:49		4:56	5:00	5:03	5:06	5:23	5:33	5:36	5:39	5:45	5:49	
5:19		5:26	5:30	5:33	5:36	5:53	6:03	6:06	6:09	6:15	6:19	
5:49		5:56	6:00	6:03	6:06	6:23	6:33	6:36	6:39	6:45	6:49	
6:30		6:37	6:41	6:44	6:47	7:04	7:14	7:17	7:20	7:26	7:30	

776 Express from downtown Minneapolis	Marquette Ave & Washington 38	Marquette Ave & 8th St 37	11th St & Harmon Pl 36	St. Philip Park & Ride 12	Medina Rd & Co Rd 24 11	Medina Rd & Co Rd 101 10	NW Greenway Park & Ride 8	PM
3:10		3:13	3:17	3:44	3:51	3:53	3:58	
3:50		3:53	3:57	4:24	4:31	4:33	4:38	
4:30		4:33	4:37	5:04	5:11	5:13	5:18	
5:10		5:13	5:17	5:44	5:51	5:53	5:58	
6:10		6:13	6:17	6:44	6:51	6:53	6:58	

777 Express from downtown Minneapolis	Marquette Ave & Washington 38	Marquette Ave & 8th St 37	11th St & Harmon Pl 36	Station 73 Park & Ride 33	Northwest & W Medicine Lake Dr 17	Xenium Ln & 34th Ave 16	Co Rd 9 & Fernbrook Ln 15	Reserve Transit Station 14	PM
3:00		3:03	3:06	3:23	3:31	3:35	3:40	3:46	
4:15		4:18	4:21	4:38	4:46	4:50	4:55	5:01	
4:45		4:48	4:51	5:08	5:16	5:20	5:25	5:31	
5:15		5:18	5:21	5:38	5:46	5:50	5:55	6:01	
5:45		5:48	5:51	6:08	6:16	6:20	6:25	6:31	
6:15		6:18	6:21	6:39	6:47	6:51	6:56	7:02	
6:45		6:48	6:51	7:09	7:17	7:21	7:26	7:32	

790 Express from downtown Minneapolis	Marquette Ave & Washington 38	Marquette Ave & 8th St 37	11th St & Harmon Pl 36	Lancaster Ln & 36th Ave 22	Four Seasons Mall 21	Nathan Lane Park & Ride 20	PM
3:00		3:03	3:06	3:25	3:27	3:30	
3:30		3:33	3:36	3:55	3:57	4:00	
4:00		4:03	4:06	4:25	4:27	4:30	
4:30		4:33	4:36	4:55	4:57	5:00	
5:00		5:03	5:06	5:25	5:27	5:30	
5:30		5:33	5:36	5:55	5:57	6:00	
6:00		6:03	6:06	6:25	6:27	6:30	

795 Express from U of M & Mpls	Oak St & Delaware St 41	3rd St & Chicago Ave 40	Marquette Ave & Washington 38	Marquette Ave & 8th St 37	11th St & Harmon Pl 36	Station 73 Park & Ride 33	Lancaster Ln & 36th Ave 25	Four Seasons Mall 24	Nathan Ln Park & Ride 23	PM
12:01		12:08	12:12	12:15	12:18	12:41	12:41	12:54	1:00	
2:01		2:08	2:12	2:15	2:18	2:41	2:54	2:56	3:00	

Reminder: Use Click-and-Ride for Connections

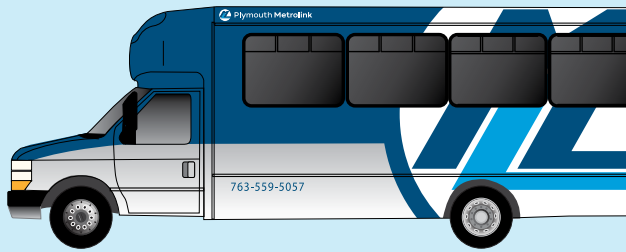
Riders are reminded that Plymouth Metrolink Click-and-Ride service may be used to and from any location in Plymouth, including park and rides.

Click-and-Ride transfers work on all Metrolink express routes. Download the free app and learn more at plymouthmn.gov/clickandride.

Reverse Commute Afternoon/Evening trips to Downtown (eastbound) Monday-Friday

									Downtown Minneapolis	
747 Express to downtown Minneapolis	Holly Ln N & Medina Rd	Vicksburg Ln & 37th Ave N	Vicksburg Ln & Hwy 55	Ranchview & Medina Rd	Niagara Ln N & Co Rd 6	Fernbrook & Hwy 55	Xenium Ln & 15th Ave (TCF offices)	 Station 73 Park & Ride	12th St & Hennepin Ave	2nd Ave & Washington Ave
	32	31	30	29	28	27	26	33	34	35
	2:15	2:21	2:24	2:28	2:31	2:34	2:38	2:48	3:06	3:16
	2:45	2:51	2:54	2:58	3:01	3:04	3:08	3:18	3:36	3:46
	3:15	3:21	3:24	3:28	3:31	3:34	3:38	3:48	4:06	4:16
	3:45	3:51	3:54	3:58	4:01	4:04	4:08	4:18	4:36	4:46
	4:15	4:21	4:24	4:28	4:31	4:34	4:38	4:48	5:06	5:16
	4:45	4:51	4:54	4:58	5:01	5:04	5:08	5:18	5:36	5:46
	5:30	5:36	5:39	5:43	5:46	5:49	5:53	6:03	6:21	6:31
	6:15	6:21	6:24	6:28	6:31	6:34	6:38	6:48	7:06	7:16
7:00	7:06	7:09	7:13	7:16	7:19	7:23	7:33	7:51	8:01	

Click-and-Ride



With Plymouth Metrolink Click-and-Ride, a deluxe mini-bus takes riders anywhere in Plymouth on demand. Click-and-Ride also makes trips to select locations outside the city, including Ridgedale Center in Minnetonka, Colonial Square in Wayzata, Golden Valley Center, Robbinsdale Transit Center and Maple Grove Transit Station. Travel is not always direct to the passenger's destination. Click-and-Ride buses are equipped for wheelchairs and bicycles.

Click-and-Ride Hours

Monday-Friday 5 a.m. to 8:30 p.m.

Saturday 6 a.m. to 6:30 p.m.

Sunday 6 a.m. to 5 p.m.

Click-and-Ride Fares

One way: \$3 (cash only)

Punch card: \$30

(10-ride punch cards are available at Plymouth City Hall or from the driver).

Now powered by RideCo

Click-and-Ride features a new app powered by RideCo. The app allows riders to book Click-and-Ride shuttles as needed or in advance. The app also lets riders stay informed of ride status once booked.

Download the free app from Google Play or the Apple App Store. *Note that the former Dial-A-Ride app will no longer work.*



Telephone Reservations

Call **763-559-5057**, 8 a.m. to 5 p.m., to request or cancel a ride. Be prepared to give the reservationist your name, phone number, location of pickup, time of reservation, exact time of any appointment, number of people traveling with you, destination address and the return trip information if any.

Guaranteed Ride Home

In case of schedule disruptions such as leaving work early or a family emergency, Guaranteed Ride Home is available to all Plymouth Metrolink riders. The free program offers reimbursements for an emergency taxi, car-share, rental car or transit trip. To qualify, commuters must use alternative transportation to work or school at least three times per week.

For complete details and to receive Guaranteed Ride Home coupons, visit **metrotransit.org/guaranteed-ride-home** or call Metro Commuter Services at **612-373-3333**.



Free WiFi is available on all Plymouth Metrolink Express and Reverse Commute route buses.

Your rights under title VI

Pledge

The City of Plymouth, also known as Plymouth Metrolink, pledges that you will have access to all services and benefits without regard to race, color or national origin.

Prohibits Discrimination

The City of Plymouth will not tolerate discrimination by its employees or entities it contracts with for products and services.

Guaranteed Rights

Certain rights are guaranteed to you under Title VI of the Civil Rights Act of 1964, which says in part: No person in the United States shall, on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.

How To File A Complaint

If you believe that you have been discriminated against in relationship to the City of Plymouth, Plymouth Metrolink, or First Transit because of your race, color or national origin, go online to visit plymouthmn.gov/CommitmentToFairness to file a complaint, or contact:

Plymouth City Clerk
763-509-5000 (TDD 763-509-5065)
administration@plymouthmn.gov

Request Translation

For questions or to request translation of this document, contact customer service at transit@plymouthmn.gov or 763-509-5535.

Riding Plymouth Metrolink

Determine which route serves your neighborhood by referring to the route map at right and timepoint schedule on the reverse side. Note that your location may be between timepoints listed on the schedule.

Trips from Plymouth to Downtown

You may board the bus at any safe intersection along the route (buses do not pick up or drop off riders during the non-stop portion of routes). Once downtown, exit at any designated stop along 12th Street between Hennepin Avenue and 2nd Avenue South and at **F** bus stops along 2nd Avenue South between 12th Street and Washington Avenue.

Trips from Downtown to Plymouth

Board outbound express buses at any **A** bus stop along Marquette Avenue between Washington Avenue and 11th Street and at designated bus stops along 11th Street between Marquette Avenue and Hawthorne Avenue. You may exit the bus at any safe intersection along the route (buses do not pick up or drop off riders during the non-stop portion of routes).

Riding tips

Arrive at your stop a few minutes early. Buses may arrive or depart before or after the times listed on the timetable. Departure times can vary widely due to traffic and weather conditions. When arriving early at a drop-off location, the bus driver is not required to wait until the listed time for that location before leaving.

Check the sign above the windshield for the route number and letter before boarding. If unsure, ask the driver before boarding the bus.

About one block from your stop, pull the cord above the window to signal the driver.

Free bike racks are available on all buses and trains in the region. Look for instructions on the rack, or watch the video instructions at metrotransit.org/bike.

Paying your fare

On **eastbound** express buses from Plymouth, pay your fare **as you board** the bus.

On **westbound** express buses from downtown, pay your fare **as you exit** the bus.

- **Cash:** Put bills, coins or tokens in the farebox. Change is not available. Ask your driver for a transfer if you need to transfer to a different bus or light rail (transfers not available for Northstar light rail).
- **Go-To Card:** Touch your card to the reader. A transfer is embedded.
- **SuperSaver 31-Day Pass:** Insert in the reader. A transfer is embedded. SuperSaver passes are not valid on Northstar light rail.
- **Stored Value Card:** Insert in the reader. A bus-only transfer is embedded. To transfer to light rail, ask for a light rail transfer (transfers not available for Northstar light rail).

Transfers between buses and the downtown light rail are accepted.

Contact Metro Transit for fare card information, Rideshare, bicycling program, employer programs, and bus and rail transit in the region: **612-373-3333** (By TTY 711 – Minnesota Relay), metrotransit.org.

Rules for the comfort and safety of all transit customers

- No eating, smoking, alcohol or littering on public transit.
- Beverages in covered containers are allowed on Metrolink buses.
- Anything that interferes with safe operation of the vehicle is prohibited.
- If you must speak on the phone, please keep the call short and your voice low to avoid disturbing fellow passengers.
- Those who try to ride without paying a fare may be charged with a misdemeanor and fined \$180.

Fares

	Non-Rush Hours	Rush Hours
Adults (ages 13-64)	\$2.50	\$3.25
Youth (ages 6-12) Photo ID with "T" endorsement required	\$1.00	\$3.25
Children (age 5 & under) Limit 3 free per paid fare	Free	Free
Seniors (age 65+)	\$1.00	\$3.25
Medicare card holders Medicare card and MN driver's license/state ID required	\$1.00	\$3.25
Persons with Disabilities State ID with an "A" or "L" endorsement or a Metro Mobility ID card	\$1.00	\$1.00
Downtown Zone Transfers not available	\$.50	\$.50

Rush hours: Monday through Friday, 6-9 a.m. and 3-6:30 p.m.

For information on reduced fares, call customer relations at **612-373-3333**.

Please have exact fare ready. Bus fareboxes and drivers do not make change.

Fares are determined by the Metropolitan Council.

Visit metrotransit.org/fares for more details.



Plymouth Metrolink

Plymouth City Hall
3400 Plymouth Blvd.
Plymouth, MN 55447

plymouthmn.gov/transit
email: transit@plymouthmn.gov

763-509-5535 (TTD 763-509-5065)
Hours: Monday-Friday, 6:30 a.m. to 6:30 p.m.
Closed holidays.

Park & Ride Lots

Parking is free at all park & ride locations.

Station 73 Park & Ride

Parking ramp located at the southeast corner of County Road 73 and Highway 55.

St. Philip Park & Ride

17205 County Road 6
(St. Philip the Deacon Lutheran Church).

NW Greenway Park & Ride

5250 Peony Lane

Nathan Lane Park & Ride

Located in the north lot of the Rockford Road shopping area (behind Cub Foods) at 45th Avenue and Nathan Lane.

Plymouth Ice Center Park & Ride

3650 Plymouth Blvd

The City of Plymouth is not responsible for theft or damage to vehicles parked at any park & ride location.

Plymouth Metrolink Click-and-Ride fares, schedules, routes and other transit issues are determined by the Plymouth City Council. Go to plymouthmn.gov for meeting information.

Plymouth Metrolink operating costs are funded in part through the Metropolitan Council, by the federal and state governments, and the City of Plymouth. Plymouth Metrolink is operated by First Transit.

Interpreters

If you require an interpreter, contact Transit Administrator Nur Kasin at 763-509-5013 or nkasin@plymouthmn.gov.

Rider Alerts

In the event of service cancellations, detours and other events, information will be sent through Rider Alerts. To receive Rider Alerts via email, visit plymouthmn.gov/transit and click on Rider Alerts.

Holiday Service

Service operates Monday-Friday except on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Service on days before and after holidays may be limited.