

Plymouth HRA Response to COVID-19

Plymouth HRA's goal is to follow guidance issued by the State of Minnesota and the Minnesota Department of Health to help reduce the spread of COVID-19, known as the coronavirus, while continuing to provide the best service possible. Plymouth HRA has implemented the following temporary service changes:

On-time rent payments

Rent assistance payments will continue to be distributed on the first and fifteenth of each month. We do not expect any delay in payments.

Income and rent changes

Income and rent changes will be processed expeditiously for program participants experiencing income reductions in accordance with the HCV Administrative Plan. If you are experiencing a layoff due to the Governor's Executive Order, you have access to unemployment benefits. You are encouraged to apply online at www.uimn.org. Please contact your HRA specialist with income change requests. All requests will be processed in the order received and in a timely manner.

No in-person appointments

Plymouth HRA is canceling all in-person appointments. All annual reexaminations and portability move-ins will be processed through email and mail.

Inspections

Biennial and move in inspections will take place as scheduled. We ensure that we take your safety seriously and our inspector wears protective gear.

No walk-ins

City hall is closed to the public. Please contact your HRA specialist by email, or phone.

Summary

The key is to manage the growth and spread of COVID-19 and keep our customers and employees healthy and safe. We appreciate your flexibility and patience as we continue to provide critical services. We encourage you to stay safe, monitor your health and follow guidelines recommended by the Minnesota Department of Health.

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