

VOLUNTEER SERVICES IMPACT REPORT 2019



Volunteers are our partners in making Plymouth a wonderful place to live, work and play.

The city's volunteer program is designed to engage residents and provide opportunities for them to share their unique skills and talents. Volunteers extend city resources, improve services and create community.

Their impact is felt every day.



1,600+ VOLUNTEERS MAKE A
DIFFERENCE IN THE COMMUNITY.

PLYMOUTHMN.GOV/VOLUNTEER



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Another Great Year!	<ul style="list-style-type: none"> • 23,770 volunteer service hours recorded • 1,611 volunteers participated in multiple departments and/or programs
Value to the City	<ul style="list-style-type: none"> • Volunteer hours are valued at \$604,471 of contribution in kind • The number of contributed hours equals 11.43 full-time equivalent employees
By the Numbers	<ul style="list-style-type: none"> • 365 individuals made initial contact with the Volunteer Services office • 110 new volunteer applications were received and 69 potential candidates were interviewed • 136 staff requests for volunteer assistance were received
Who are our Volunteers?	<ul style="list-style-type: none"> • 86% are Plymouth residents, but volunteers reside in 29 different cities • 28% are teens, 58% adults and 14% seniors • An equal percentage of women (50%) and men (50%) volunteered • 70 community and family groups participated • 174 neighborhoods coordinated Night to Unite events
New Volunteer Tasks	<ul style="list-style-type: none"> • Boy Scouts installed six fishing line recycling containers at fishing piers and built a shed at Zachary Park • Formatted data for the Veterans Memorial online database • Sewed fabric covers for SWAT shields • Wayzata High School Transition program provided light housekeeping at the Plymouth Ice Center and City Hall • Prepped catalog of all city-owned parcels of land for digitization • Scanned city floor plans for ease of access • Prepared and bound versions of city maps into 40 booklets to assist firefighters • Reformatted information about commercial buildings to assist firefighters
Special Events	<ul style="list-style-type: none"> • 944 volunteers provided front-line customer service during 115 city-sponsored events • 69,085 participants impacted by volunteer interactions
Environmental and Outdoor Projects	<ul style="list-style-type: none"> • 700 Millennium Garden labyrinth stones were cleared of encroaching turf grass • 10 Cub Scouts were lead on a nature walk • 14 volunteers gave Arbor Day tree talks to 607 third grade students • 324 volunteers assisted with outdoor maintenance and trail cleanup projects • 125 volunteers removed buckthorn from four city parks, trails and green spaces • 932 cars greeted during Drop-Off Day, which resulted in the collection of 56 gallons of household batteries, 1,875 light bulbs, 2,076 pounds of textiles and 17,632 pounds of paper • 28 volunteers pulled invasive garlic mustard from four city parks, trails and green spaces • 1,290 trees and shrubs distributed during the Tree & Shrub Sale • 50 perennials planted by the Plymouth Rotary Club • Six volunteers marked 77 storm drains to prevent stormwater pollution • 78,000 dog waste bags were dispensed in 26 designated park locations • 36 parks, 18.5 miles of trails and 20 miles of streets were adopted
They Make a Difference!	<ul style="list-style-type: none"> • 274 athletic coaches and ski chaperones – 2,254 youth were served • 53 Parks and Recreation Summer Teen volunteers – 5,444 youth were served • 10 Chaplain Corps call-outs to residents in crisis were received • Five volunteers supported 31 Millennium Garden wedding rehearsals • 152 volunteers assembled 47 projects including 600 Halloween bags and 600 s'mores bags • 18 volunteers responded to 194 Letters to Santa • Eight volunteers assisted 9,573 Farmers Market patrons • Four volunteers led 10 senior trips with 371 participants • 60 kids learned how to play golf with volunteers and police officers • 75 gifts wrapped for Presents with Public Safety participants
What Volunteers Say:	<ul style="list-style-type: none"> • "Meeting and getting to know wonderful people is one of the key benefits of volunteering." • "It was a lot of fun and I felt connected to the city." • "We are proud to be residents of Plymouth and to give our time to enhance our beautiful city." • "My wife is happier since she started volunteering." • "The kids were smiling from ear to ear. I hope to do it again next year."
What Staff Say:	<ul style="list-style-type: none"> • "Their smiling faces are always a welcomed addition to our department. Thank you volunteers!" • "I greatly appreciate the positive energy and sense of commitment that our volunteers bring." • "It's fun getting to know them and I'm always thrilled when they share a great recipe." • "I so appreciate the many gifts our highly skilled volunteer has brought to economic development. What started out as a database updating task instead became a major commitment of time and talent to enhance our online property finding tool. We now have the ability to more successfully connect new and expanding businesses with underutilized sites in Plymouth – thanks to an amazing volunteer!"